

# **Case Study**

#### **About Business**

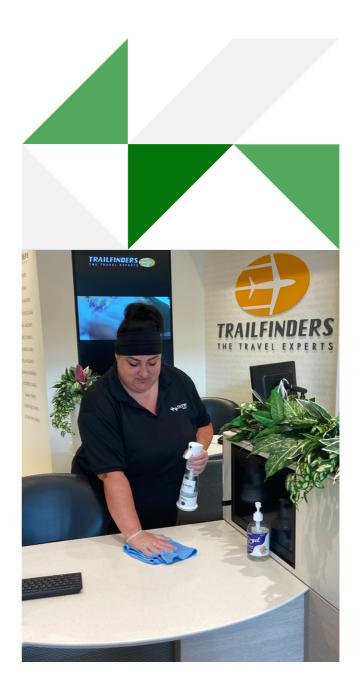
Trailfinders is an award-winning travel agency and the number one tour operator in 10 countries, including Australia, New Zealand, Vietnam and South Africa. With well-travelled and highly trained travel consultants, they ensure every customer receives an unforgettable trip away.



#### CLIENT BRIEF

They are ideally positioned with a store in Milton Keynes Shopping Centre to see a high flow of customers. The retail centre attracts more than 24 million visitors each year, and many customers frequent the Trailfinders store on a daily basis. Trailfinders hired Tatry Group to provide comprehensive daily retail cleaning service to ensure their high level of cleaning standards. Tatry was awarded the contract in June 2019 after an initial site visit and proposal.





#### SOLUTIONS

The storefront is made up of enormous glass panels facing into the retail centre; it is essential that it's always spotless. Each day, our cleaning teams carry out professional cleaning tasks to ensure the store is clean and sanitary in preparation for customers:

- Shop Floor Cleaning
- Kitchen Cleaning
- Washroom Cleaning
- Regular Disinfection
- Access Point & TouchPoint Cleaning
- Furniture Cleaning
- Dusting Of All Surfaces



## **Store Manager**

"Our store is always spotless and ready for our customers every day. The teams attend early in the morning and are always finished and ready for our store to open. We are delighted to have found Tatry Group; the team are fantastic."







### **Get In Touch**

If you would like more information on our office cleaning services, get in touch with a dedicated member of our team on: 0800 411 86 71 or via our website <a href="https://www.tatry-group.com">www.tatry-group.com</a>

